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NO. 921	P. 2/4 om: 0831 '4/3653 .
Ally. Doc Fr	om: 0831'4/3'653

SEP 1 DEDILARATION FOR PATENT APPLICATION AND POWER OF ATTORNEY

Arabelow named inven	ntor, I hereby declare that my residence, po	Dat Office address and officer-		Ŧ
to my name; I believe that am t	he original, first and sole inventor (if only	V Our parse is lived bulen a se	as stated be	dw nex
inventor (if plural names are liste	ed below) of the subject maner which is el	himsed and for making selow) of an or	iginal, first a	nd join
entitled "METHODS AND AP	PARATUS FOR SCHEDULING AN	The More appearance is son	ight on the in	iventio
specification of which (check one	c): D is suached hereto: A new filed a	IN-HOME APPLIANCE REPAI	ir servic	E," the
No. 09/778.311 and was amend	e): D is ausched hereto: S was filed o	n <u>February 7, 2001</u>	s Applicatio	n Seria
Application No.	ded on	(if applicable); U was filed a	s PCT Interi	nationa
	~ will was amended linder	Article 10 an		
	The appropriate off country is of the above-in	Condition energians and in the second		
Eknows to me to be material to part	above. I acknowledge the duty to disclotentability as defined in 37 C.P.R. §1.56	ISE IO the Parent and Trade-unit on	fice all infor	mation
hereby claim foreign	TIOTIN henefits mudo- 26 M 5 ch and			
certificate or of any PCT internation	priority benefits under 35 U.S.C. §119	of any foreign application(s) for p	atent or invi	encor's
herion and have also identified be	onal application(s) designating at least one	country other than the United State	s of America	listed
A THE STATE OF	end any torcign application(s) for nates	IL Or inventoris continues		_
a filing date before the of the	ne country other than the United States of	America filed by me on the same sul	bject matter t	gaiver
- many care perote mat of the app	lication(s) of which priority is claimed:			
			Priority Cl	aimed
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		(advirolisa I sa Liist)	Yeş	Na
			_	
(Application Serial Number)	(Country)	(Day/Month/Year Filed)	□ Yes	□ No
		•		.,,
I hereby claim the benefit	under 35 U.S.C. \$119(e) of any United	States provisional application(s) lie	red helow:	
		a Transfer and	ibi ociow,	
(Application Serial Number)		(Day/Month/Year Filed)		
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Application Settle Number)		(Day/Month/Year Filed)		
I hereby claim the benefit to	under 35 II S.C. 8120 of acces 12 to 1.0			
designating the United States of Ame	under 35 U.S.C. §120 of any United State	es application(s) & PCT internation	oal applicatio	n(s)
out disclosed in the prior and inches	erica listed below and, insofar as the subjection	ect matter of each of the claims of t	his applicatio	u is
tot disclosed iff the birot application	(s) in the manner provided by the first par	raproph of 35 U.S.C. 8112 I solve	muladaa iba	 .
is discusse to the Olince all informati	on known to the to be material to patental	pility as defined in 37 C.F.R. 61 56	which	rred
between the filing date of the prior a	application(s) and the national or PCT int	ernutional filing date of this applie	ation:	, =
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Application Scrint Number)	(Day/Mamb/Year Filed)	(Spanice Polential Pers	dina as Atras	

[hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. § 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

USSEP. 12. 2001) 1 4: 12PMX 24SEARS LAW DEPT SEARS CUSTOMER NETWORK NO. 921 P. 3/4 2003

Lipis application and transact all business in the Parent and Trademurk Office connected therapith: From: 0831

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37 CFR 1.56. DUTY OF DISCLOSURE - INFORMATION MATERIAL TO PATENTABILITY (Applicable Portion)

(a) A patent by its very nature is affected with a public interest. The public interest is best served, and the most effective patent examination occurs when, at the time an application is being examined, the Office is aware of and evaluates the reachings of all information material to patentability. Each individual associated with the filing and prosecution of a patent application has a duty of candor and good faith in dealing with the Office, which includes a duty to disclose to the Office all information known to that individual to be material to patentability as defined in this section. The duty to disclose information exists with respect to each pending claim until the claim is canceled or withdrawn from consideration, or the application becomes abandoned. Information material to the patentability of a claim that is canceled or withdrawn from consideration need not be submitted if the information is not material to the patentability of any claim rumaining under consideration in the application. There is no duty to submit information which is not material to the patentability of any existing claim. The duty to disclose all information known to be material to patentability is deemed to be satisfied if all information known to be material to patentability of any claim issued in a patent was cited by the Office or submitted to the Office in the manner prescribed by §§ 1.97(b)-(d) and 1.98. However, no patent will be granted on an application in connection with which fraud on the Office was practiced or intempted or the duty of disclosure was violated through bad faith or intentional misconduct. The Office encourages applicants to carefully examine:

> prior art cited in search reports of a foreign patent office in a counterpart application, and (1)

the closest information over which individuals associated with the filling or prosecution of a patent (2)application believe any pending claim patentability defines, to make sure that any material information contained therein is disclosed to the Office.

Information relating to the following factual situations enumerated in 35 USC 102 and 103 may be considered material under 37 CFR 1.56(a).

35 U.S.C. 102. CONDITIONS FOR PATENTABILITY: NOVELTY AND LOSS OF RIGHT TO PATENT

A person shall be entitled to a patent unless --

- (a) the invention was known or used by others in this country, or patented or described in a printed publication in this or a foreign country, before the invention thereof by the applicant for patent, or
- (h) the invention was patented or described in a printedpublication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of the application for patent in the United States, or
 - (c) he has abandoned the invention, or
- (d) the invention was first patented or caused to be patented, or was the subject of an inventor's certificate, by the applicant or his legal representatives or assigns in a foreign country prior to the date of the application for patent in this country on an application for patent or inventor's certificate filed more than twelve months before the filing of the application in the United States, or
- (c) the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraph (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent, or
 - (f) he did not himself invent the subject matter sought to be patented, or
- (g) before the applicant's invention thereof the invention was made in this country by another who had not abandoned, suppressed, or concealed it. In determining priority of invention there shall be considered not only the respective dates of conception and reduction to practice of the invention, but also the reasonable diligence of one who was first to conceive and last to reduce to practice, from a time prior to conception by the other.

35 U.S.C. 103. CONDITIONS FOR PATENTABILITY; NON-OBVIOUS SUBJECT MATTER (Applicable Portion)

A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made,

Subject matter developed by another person, which qualifies as prior art only under subsection (f) or (g) of section 102 of this title, shall not preclude patentability under this section where the subject maner and the claimed invention were, at the three the invention was made, owned by the same person or subject to an obligation of assignment to the same person.

35 U.S.C. 112. SPECIFICATION (Applicable Portion)

The specification shall contain a written description of the invention, and of the manner and process of making and using it, in such full, clear, concise, and exact terms as to enable any person skilled in the art to which it pertains, or with which it is most nearly connected, to make and use the same, and shall set forth the best mode contemplated by the inventor of carrying out his invention.

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